



The update is available for

- heatapp! base
- heatapp! base T2B

Attention: Due to technical reasons, this update must be installed before 01.08.2021 in order to keep the units update-capable. All systems still running with a version <2.2.xxxxx after 01.08.2021 will no longer be able to receive updates via the Internet.

Troubleshooting

In version 2.2.37141, the request to the energy generator was blocked when selecting switching contact, 0-10V or OT. The energy generator does not switch on even if a request exists. This bug has been fixed with the current version.

Safety note

It is always advisable to make a data backup before updating. To do this, select "Settings > System > System management" in the app and create a data backup on a USB memory stick that is plugged into heatapp! base / base T2B / heatcon!

Note A data backup can only be made for heatapp! base / base T2B / heatcon! EC. A data backup of the heatapp! gateway is not possible.

After the data backup, carry out the updates. **Do not disconnect the power supply of the units during the update.** Depending on the size of the system and the speed of the Internet connection, the updates can take up to 20 minutes and are only completed when the LED(s) light up dark green again.

We wish you a lot of fun with your system.

Your EbV - Team

For questions, please contact our technical support team

E-Mail: Support@ebv-gmbh.de