

heatapp! user roles

heatapp! provides three different user roles. This determines which access rights the individual user has.

Each user has individual access data consisting of user name and password. The number of users is not limited.

Depending on the user role and access rights, the view in the heatapp! app varies.

Expert role



The expert role is intended for installers. The expert has all access rights in the app. He sees all rooms and users. He has access to the menu of the heatapp! base and can check and make settings on the heating in the expert menu.

As the expert is often a non-family user, he does not see any photos in heatapp! for data protection reasons, he sees the heatapp! graphics. The expert cannot create photos in heatapp! either.

The expert can create or edit users. He cannot delete any users.

Owner role



The owner role is intended for the homeowner or apartment owner. The owner has all access rights in the app. He sees all rooms and users. The owner can create pictures of rooms and users. He also sees all profile pictures that a user has created.

The administrator can create new users or delete or edit existing users (e.g. change access rights) and send invitations to the heatapp! system. He has access to the menus of heatapp! base and heatapp! gateway. In the " expert " area of the heatapp! base he has limited access rights (the full access rights in the " expert " area are only available to the expert).

User role



The user role is intended for users to whom certain access rights are to be assigned. The users can only see the rooms for which they have access rights. The access rights can vary from user to user, for example, if not all users can control the same rooms.

Users have access to the settings "My Profile", "Cycle Times", "Design" and "Live View". They can create profile pictures for their own profile and see room pictures created by the owner.

Note: Users created in the heatapp! base setup wizard have to be assigned the rights in the heatapp! app first to be able to see rooms.