



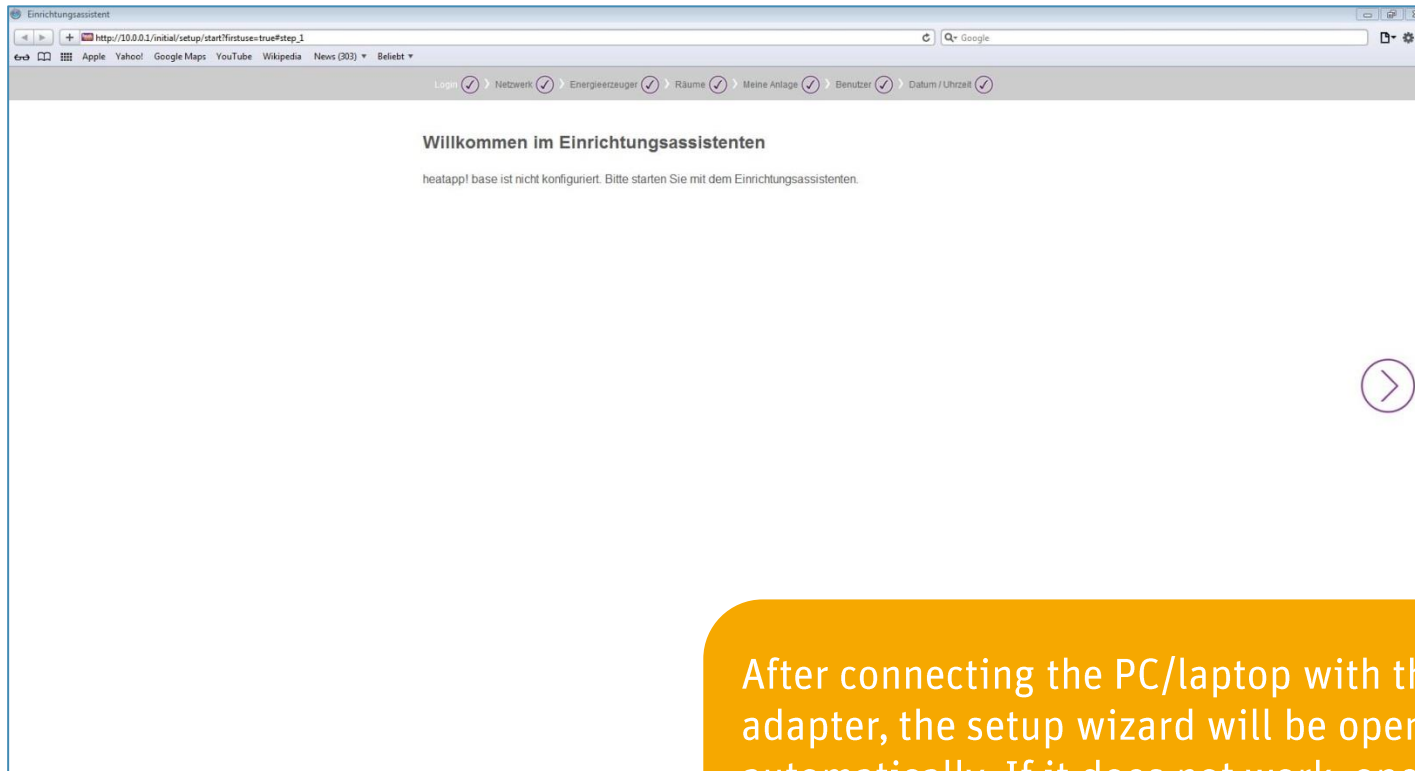
Network



Network



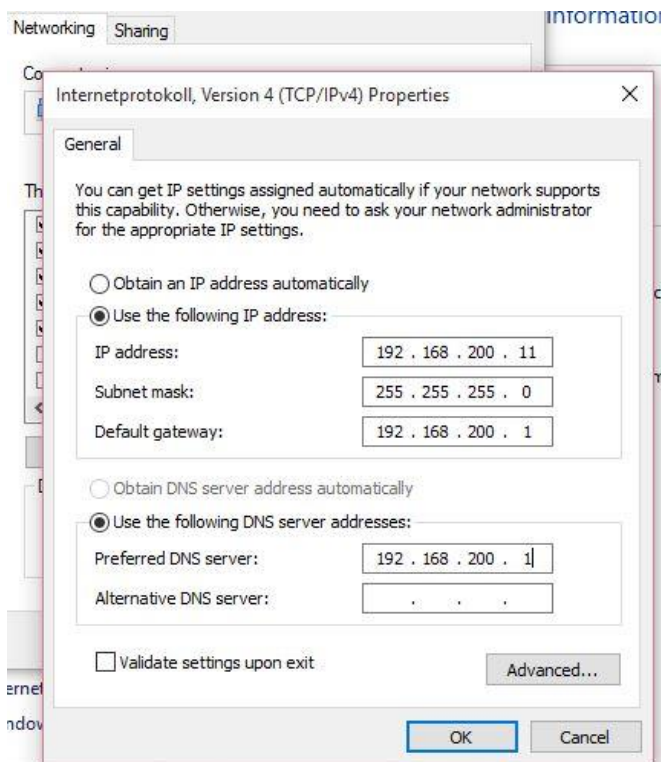
Open setup wizard



After connecting the PC/laptop with the adapter, the setup wizard will be opened automatically. If it does not work, open the browser and fill the following address into the address line: `http://10.0.0.1`.

The setup wizard doesn't start

Perhaps the IP address of the network adapter from the laptop is wrong.

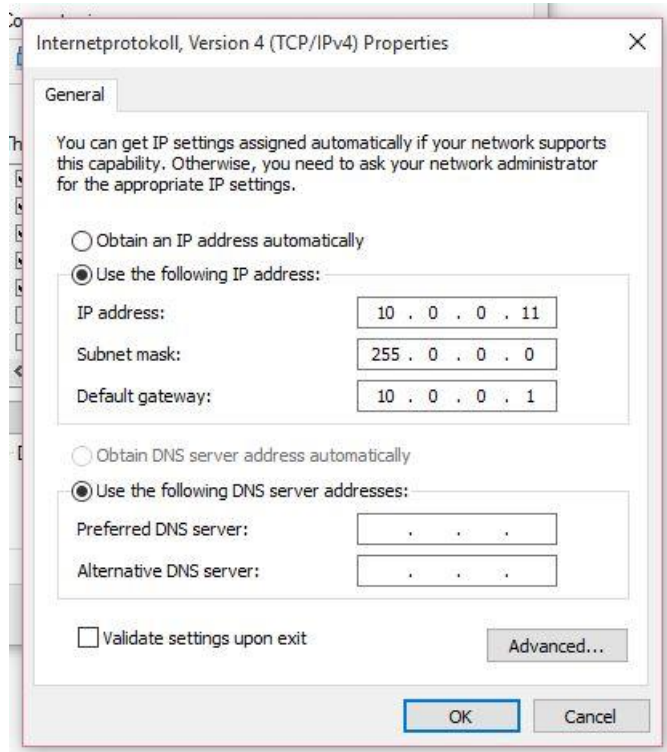


You have to change to „Obtain an IP address automatically“

The DNS-server address is not important for the access on the setup wizard.

Open the browser and fill the following address into the address line: `http://10.0.0.1`.

The setup wizard still does not open?



The network connection of the PC / laptop does not refer to the IP 10.0.0.1 as the default gateway?

Solution: „Use the following IP address:“

IP-adress: 10.0.0.11

subnet Mask : 255.0.0.0

Default gateway: 10.0.0.1

ATTENTION! This setting have to be change after installation of the heatapp! appliances. This is important for connection between the network adapter and other appliances.

Open the browser and fill the following address into the address line: <http://10.0.0.1>.



Network

Connection via LAN cable



Primary connection via LAN cable with RJ45 plugs between heatapp! base and customer's router.



Network

Automatic configuration via DHCP

Network ✓ > energy generator ✓ > rooms ✓ > name heating system ✓ > user ✓ > date / time ✓

Network

heatapp! base has to be integrated into the network to allow access. Please chose your network connection.

+ network connection via LAN	192.168.104.11	<input checked="" type="radio"/>
+ network connection via WLAN		<input type="radio"/>
+ proxy server configuration		<input checked="" type="radio"/>

Internet access available

Apply network configuration

heatapp! connect

Would you like to operate the heating system from anywhere via Internet? Acitvate the connection to heatapp! connect.

yes connection to heatapp! connect

Connected successfully to heatapp! connect.

- By the use of configuration protocol DHCP heatapp! appliances automatically assign a free IP address of customer's router. The appliances are integrated in network immediately.
- The internet access is warranted without further adjustments.
- DHCP is enabled in most networks by default.

There is no automatic address assignment?

Network ✓ > energy generator ✓ > rooms ✓ > name heating system ✓ > user ✓ > date / time ✓

Network

heatapp! base has to be integrated into the network to allow access. Please chose your network connection.

- network connection via LAN 192.168.104.11 ●

MAC address:

network configuration automatically

network configuration manual

Caution: Changes to these settings can lead to the heatapp! base being unusable due to errors in the network configuration.

IP address:

networkmask:

standard gateway:

DNS server:

+ network connection via WLAN ●

- If the connection status does not become green within 60 sec. at the latest after plugging the cable, the network won't assign automatic addresses via DHCP.
- Ask the network administrator for the right values and fill them in manually.
- The IP address may not be used by another appliance!
- IP addresses will assigned from 192.168.xxx.002 to 192.168.xxx.255.

Connection via WLAN (alternative to LAN)



The network connection can be established via WLAN as well. This enable more flexibility in the appliances location. We recommend the wired LAN port for heatapp! base.



Network

Connection via WLAN (alternative to LAN)

Network ✓ > energy generator ✓ > rooms ✓ > name heating system ✓ > user ✓ > date / time ✓

Network

heatapp! base has to be integrated into the network to allow access. Please chose your network connection.

network connection via LAN 192.168.104.11 ●

MAC address: 08:52:40:01:1e:1f

network configuration automatically

network configuration manual

network connection via WLAN ●

MAC address: 10:7b:ef:c6:ba:34

The following networks have been found. Please choose your network.: scan again

EbV-Guest encryption: psk2	88%	➤
EbV-Wlan encryption: psk2	88%	➤
Connect to hidden WiFi	?	➤

Network ✓ > energy generator ✓ > rooms ✓ > name heating system ✓ > user ✓ > date / time ✓

Network

heatapp! base has to be integrated into the network to allow access. Please chose your network connection.

network connection via LAN 192.168.104.11 ●

MAC address: 08:52:40:01:1e:1f

Connect to hidden WiFi ✕

Network name (SSID):

Encryption method:

WLAN key:

Show password

network configuration automatically

network configuration manual

connect



Network

The wireless connection is not running?

- Check if the wireless network name of the client network will be indicated correctly.
- There are some WLANs which hidden their names. Therefore please use the feature “Connect to a hidden Wi-Fi “ and fill in the name manually.
- Pay attention to the correct spelling. It is not always clear whether it is O (zero) or O or o, and I (large i) and l (small L) are difficult to see the difference.
- We recommend that customers / network administrators write the data of his WLAN by themselves because of safety reasons.

LAN or WLAN?



- We recommend to connect heatapp! base with a LAN cable to the customer's router, if possible.
- The heatapp! gateway (single room control) have to be positioned flexibly. Therefore use WiFi, if necessary.



Network

Proxy-Server

Network ✓ > energy generator ✓ > rooms ✓ > name heating system ✓ > user ✓ > date / time ✓

Network

heatapp! base has to be integrated into the network to allow access. Please chose your network connection.

network connection via LAN 192.168.104.11 ●

MAC address:

network configuration automatically

network configuration manual

network connection via WLAN ●

proxy server configuration ●

no network proxy required

network proxy required

Enter the URL of your proxy server

URL

Internet access available

[Apply network configuration](#)

Proxy servers are seldom in the private sector. Ask the network administrator for proxy data and enter here, if necessary.



Network

Overview network

	heatapp! base	heatapp! gateway	heatapp! App	heatapp! drive	heatapp! floor	heatapp! sense	heatapp! repeater	heatapp! WLAN Stick	heatapp! USB-LAN- Adapter
LAN	Integrated. DHCP or fixed IP	Integrated. DHCP or fixed IP							integrated USB port on heatapp! base + gateway, fixed IP: 10.0.0.1
WLAN	external (only with heatapp! WLAN Stick), DHCP or fixed IP	Integrated. DHCP or fixed IP	Connection via local Network via WLAN					integrated USB port on heatapp! base DHCP or fixed IP	
Mobil- connecti on			Verbindung über Mobil- netzwerk per UMTS / LTE						
z-Wave		integrated, Master- Function		integrated	integrated, Repeater- Function	integrated	integrated, Repeater- Function		

