



# The heatapp! app



#### Download the heatapp! app

- The heatapp! app is available to download for IOS and Android in the respective stores.
- The app can be operated with all operating systems supported by the manufacturer IOS and Google. Currently (June 2024), IOS 15.8.1 is the oldest supported IOS version and Android 12 is the oldest supported Android version. The app can still be used on devices with older operating systems. However, there may be restrictions in operation.
- The heatapp! app was developed in portrait format. However, some pages can be rotated to landscape format on the tablet.



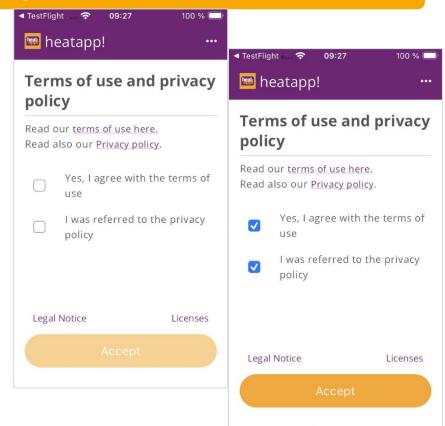






#### The info page

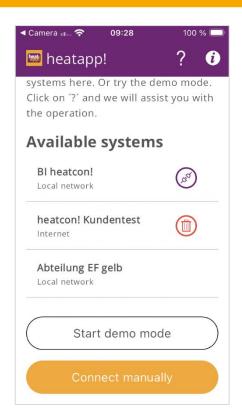
- When the app is opened for the first time, the info page with the terms of use and privacy policy opens automatically. The "Accept" button is only enabled once the checkboxes have been ticked and the app can be used.
- The imprint can also be found on the info page.
- Under the Licences link you will not only find the licences but also the version number of the app.





#### Plant list

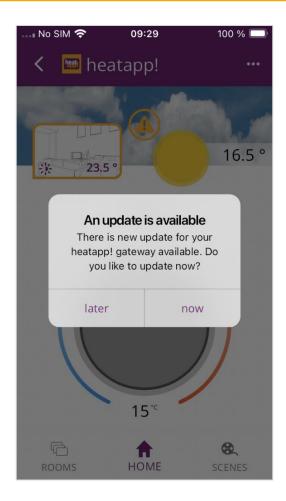
- After confirming the legal information, the app starts to scan the network for existing heatapp! systems. These are displayed in a system list.
- In the system list, systems for which you are already logged in are displayed with a connection symbol.
- Systems that are displayed with a rubbish bin symbol are systems that are not in the local network and for which you have not yet logged in.
- Select your heatapp! system and enter the access data you received from your installer.





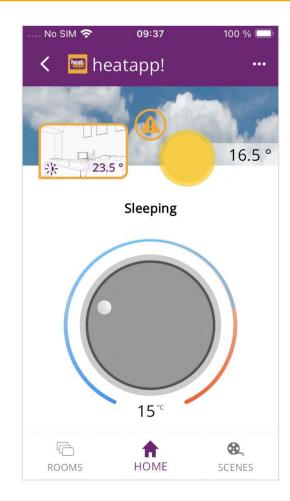
#### Update available

- In the local network, the app checks whether an update is available for heatapp! base / heatapp! base T2B / heatcon! EC and heatapp! gateway is available.
- By tapping the "Now" button, you will be directed to the corresponding update page to install the update.
- If you opt for "later", you will be notified of the available update again after 7 days. This ensures that the systems are always kept up to date.



#### Home

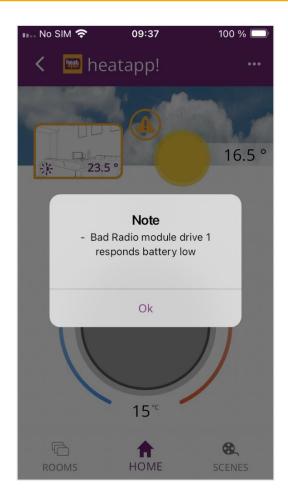
- On the Home page, the selected room is displayed with the actual temperature and room symbol. A list of the room symbols and their explanation is provided at the end of this document.
- The warning triangle (in the centre) indicates a fault. This will be discussed on one of the next pages.
- The weather symbol shows the forecast from the Internet.
- The set target temperature is displayed in the lower area of the rotary wheel.





#### Fault messages

Tapping on the warning triangle opens a pop-up window with the pending faults.





#### System information

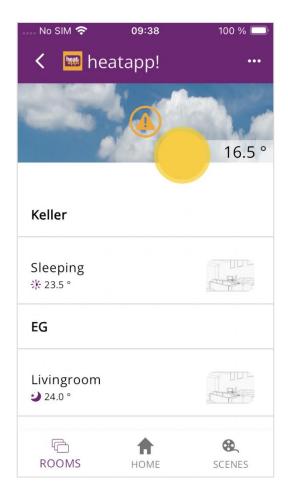
Tap the weather symbol to open the system information.





#### Rooms

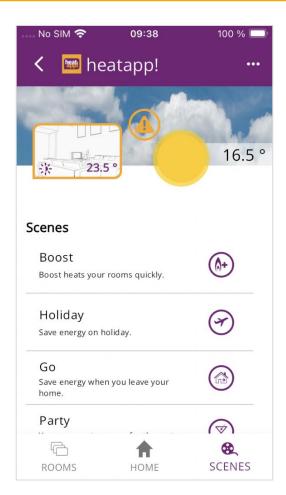
- The room view provides you with an overview of the available rooms and displays the respective status with a room symbol.
- Select the room for which you want to make adjustments.





#### Scenes

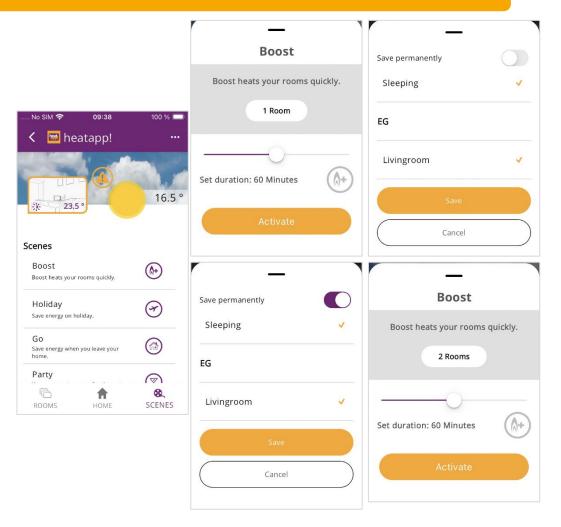
- The scenes are used to quickly set one or more rooms to a desired operating mode.
- Scenes are linked to the temperature associated with the respective operating mode.
- Scenes are time-dependent and are automatically ended after the set time (exception: standby)





#### Scenes

- Tap the desired scene
- To select a room, tap the Rooms button.
- Select the desired rooms
- Select whether the selected rooms should be permanently saved for this scene
- Use the slider to set the duration of the scene
- Activate the scene



#### **Scenes Boost**

Symbol	Scene	Description of the
<b>A</b> +	Boost	The "Boost" scene enables the comfort temperature to be reached quickly in the assigned rooms. When activated, the comfort temperature + a fixed temporary increase should heat the rooms as quickly as possible.  The duration of the function is defined or can be visualised by pressing the symbol again.  The running time of the scene can be set in 30-minute increments up to a maximum of 120 minutes.

#### Holiday scene

Symbol	Scene	Description of the
	Holidays	The "Holiday" scene allows you to set the holiday duration in days. The holiday duration is entered in days from the current day using the slider. Activating the holiday function ensures that the temperature in the rooms does not fall below the minimum temperature (frost protection). In contrast to the Walk scene (setback temperature), the temperature in the Holiday scene is set to the frost protection temperature. The active holiday rooms can no longer be operated with the rotary wheel.  The duration of the scene can be set on a daily basis up to a maximum of 30 days.

#### Walk scene

Symbol	Scene	Description of the
	Go	The "Leaving" scene allows the cycle times set for the assigned rooms to be overlaid.  As long as the "Leaving" scene is active, the setback temperature applies to the assigned rooms.  The scene is deactivated after the set runtime has elapsed.  The running time of the scene can be set in steps of one hour up to a maximum of 6 hours.

#### Party scene

Symbol	Scene	Description of the
Ý	Party	The "Party" scene allows the cycle times set for the assigned rooms to be overlaid.  As long as the "Party" scene is active, the corresponding comfort temperature applies to the assigned rooms.  The scene is deactivated after the set runtime has elapsed.  The running time of the scene can be set in steps of one hour up to a maximum of 12 hours (from the current time).

#### Shower scene

Symbol	Scene	Description of the
	Showers	The hot water is normally heated according to the set cycle times.  If hot water is required at a certain time outside the set cycle times, the Shower scene can be activated. Unlike the other scenes, the duration of the scene is not set here by means of a long tap, but rather the start time of the scene in 15-minute increments. The duration of the scene is preset to 1 hour.  If the Shower scene is activated, the hot water cylinder is heated to the set target temperature from the start time. In addition, the rooms assigned to the scene are heated to the comfort temperature.

#### Standby scene

Symbol	Scene	Description of the
(J	Standby	With the standby function, the selected rooms are switched off without a time limit and protected against frost.  If the water heating switch-off is set to "Operating mode", it remains in automatic mode even in standby mode and the control takes place according to the cycle times, even if all rooms are in standby.



#### The three dots at the top right

At the top right are ... or Tap to open the menu :

- Settings
- Help
- Legal matters

- 1. We will look at the settings on the following pages
- 2. Selecting "Help" opens the help page on the EbV website
- 3. Selecting "Legal" will take you to the information page, where you will find the terms of use, privacy policy, imprint and licences



#### Settings overview

← 🗯 Settings	
My profile Your profile photo, name and password	
Design Background picture and sound	
Rooms Manage and group	
User Manage and edit	<b>191</b>
Devices Log out lost devices	
Scenes Which scene effects which rooms	<b>8</b>
Cycle time Manage and edit	
Live View	<u>M</u>



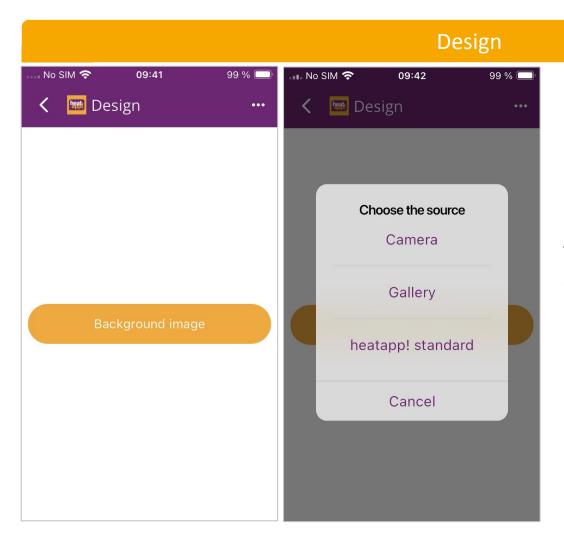
My profile

"My profile" menu

#### ■ No SIM 🤝 09:41 99 % 🔲 My profile Saving the changes User role Expert Title Mrs. Firstname admin Lastname Admin User admin

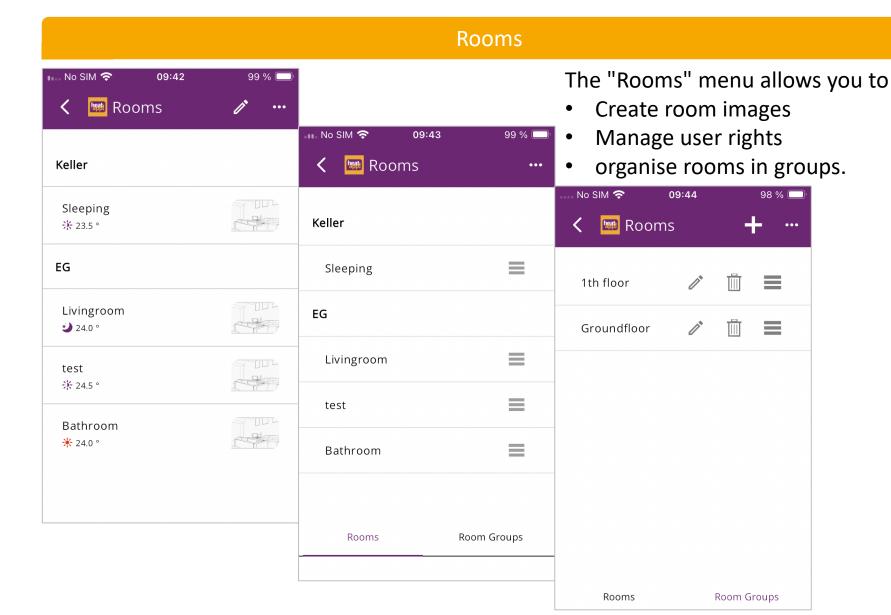
The user can change their own data and password in the





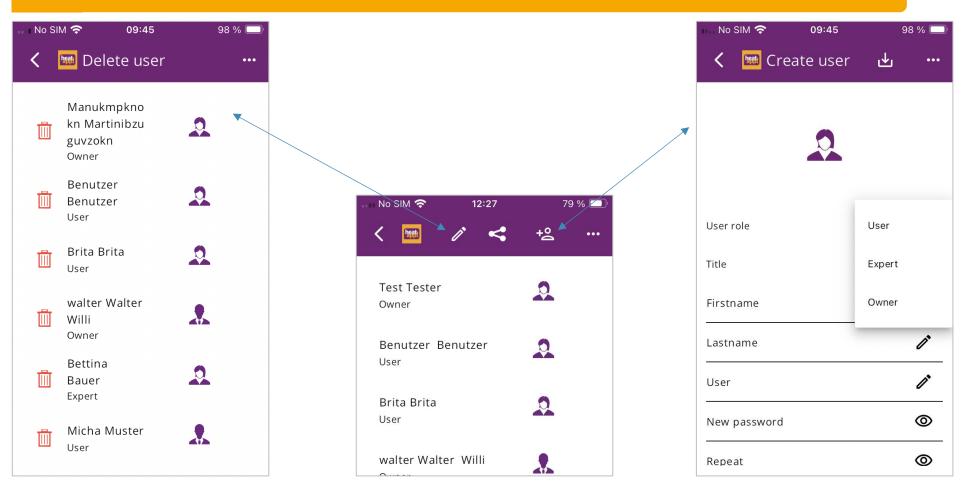
In the "Design" menu, the user can change the background image of the app. Simply tap the image source and select or create the desired image.



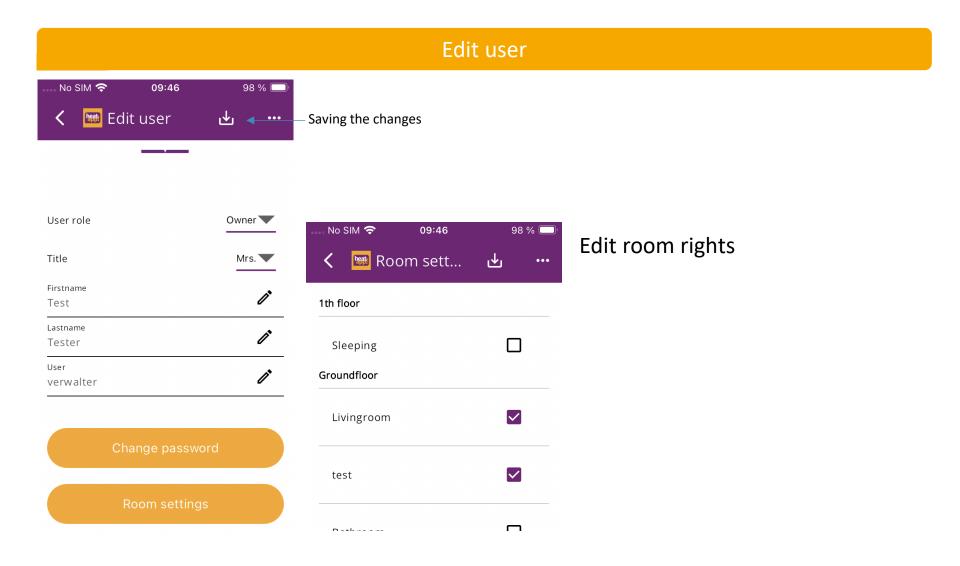




#### Create or delete users

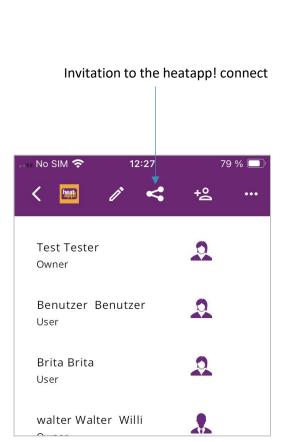






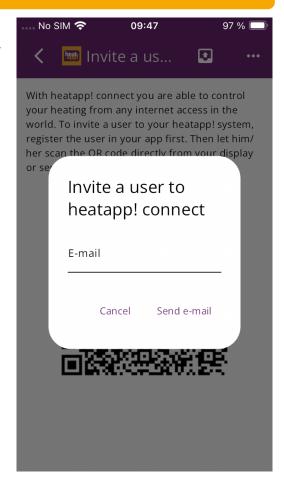


#### Invitation to the heatapp! installation



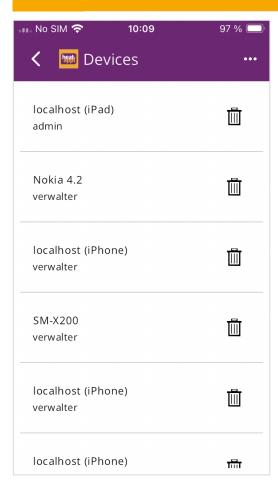


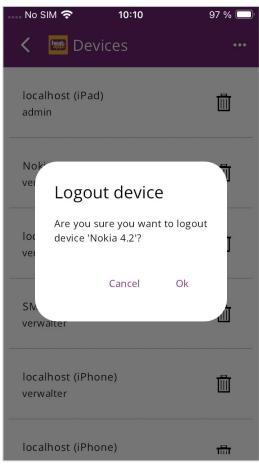
Send by e-mail





#### **Devices**

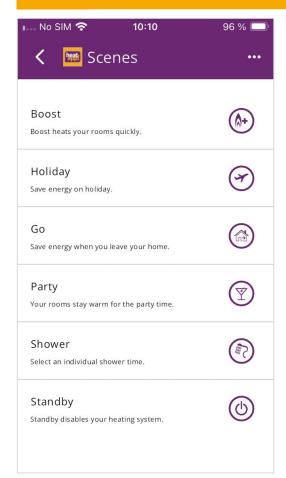


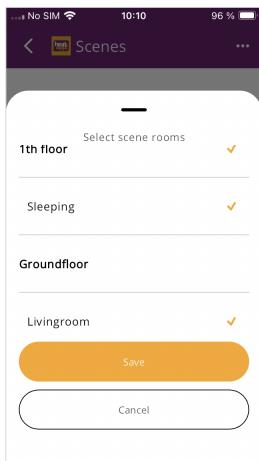


Devices that have been logged out can see the system, but must log in again to regain access to the system.



#### Scenes

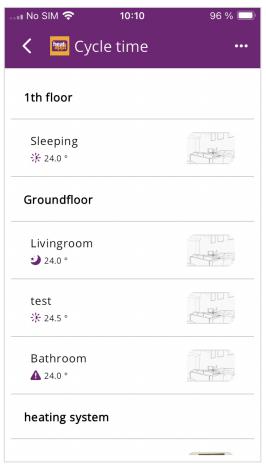




In this menu, you can select which rooms are preselected as standard for the scenes.



#### Cycle times default

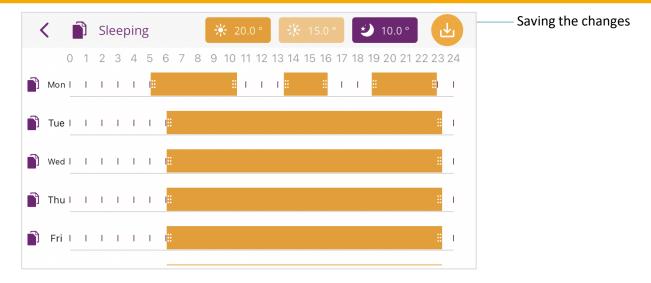




After selecting the room, the editing window for the cycle times opens. By default, cycle times from 06:00 to 22:00 are set to 21° C comfort temperature. Outside the cycle times, the system is set to a setback temperature of 18° C.



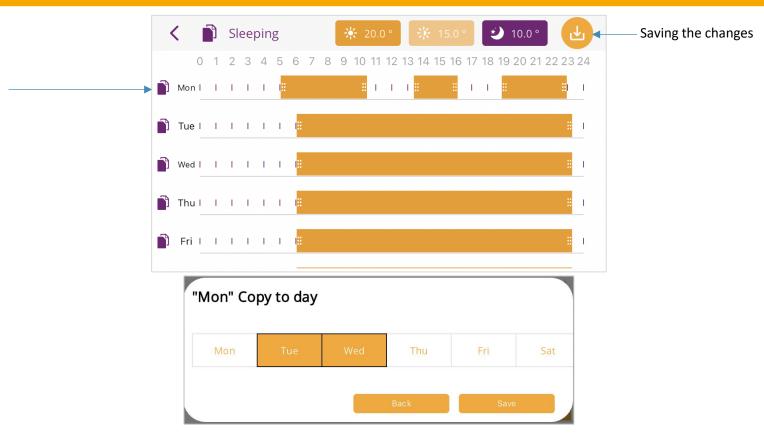
#### Change or create cycle times



- Existing cycle times are changed by pushing them together or pulling them apart
- A short tap creates a new cycle times
- Up to 3 cycle times can be created for each day.



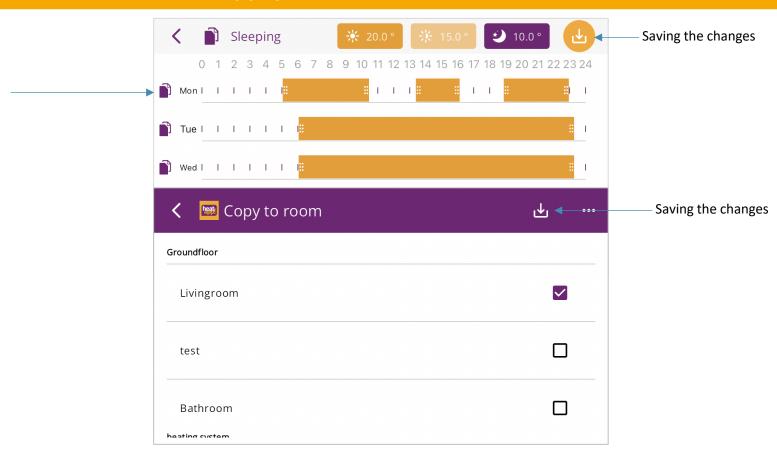
#### Copy cycle times to other days



By tapping on the copy symbol in front of the day of the week, you can copy the cycle times to other days.

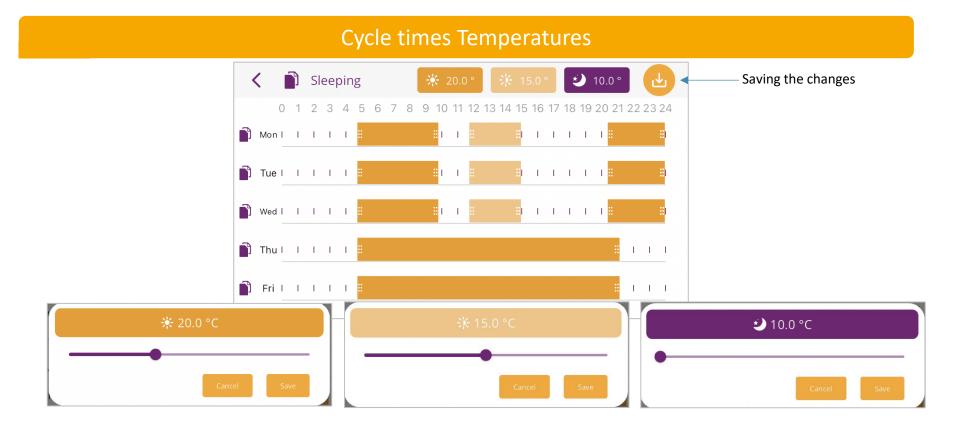


#### Copy cycle times to other rooms



By tapping on the copy symbol in front of the room name, you can copy the cycle times to other rooms.





- Comfort, economy and setback temperatures can be changed by tapping the temperature icons.
- A long tap on the switching time bar toggles between comfort and economy temperature.

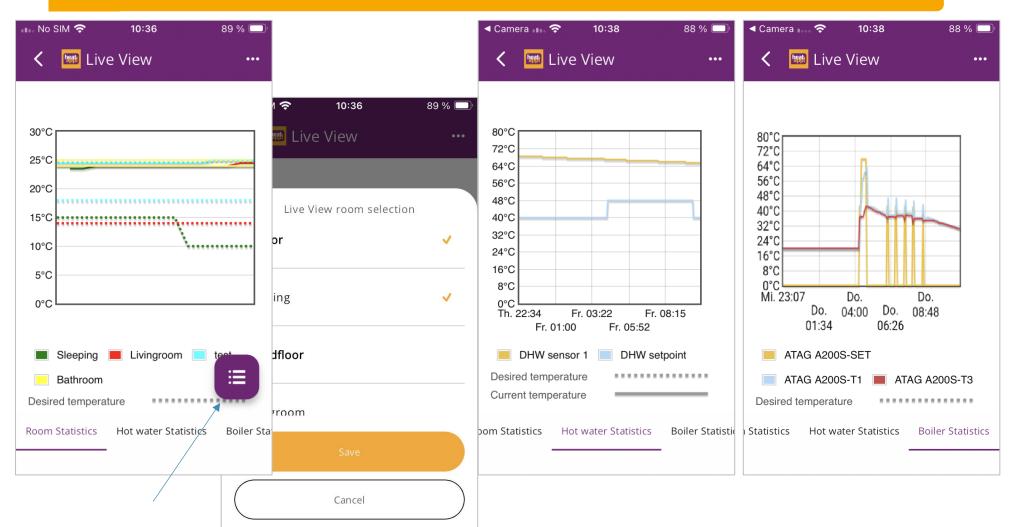


Cycle times Temperatures			
<b>※</b> 20.0 °C	<b>※</b> 15.0 °C	<b>೨</b> 10.0 °C	
Cancel	Cancel	Cancel Save	
	Factory value	Setting options	
Comfort temperature	21°C	Economy temperature 28°C	
Economy temperature	20°C	Comfort temperature Setback temperature	
Lowering temperature	18°C	Economy temperature Frost protection temperature	
Frost protection temperature	16° C	Lowering temperature 7°C	

The frost protection temperature can only be changed in the Expert menu of the heatapp! base / heatapp! base T2B / heatcon! EC menu.



#### Live View



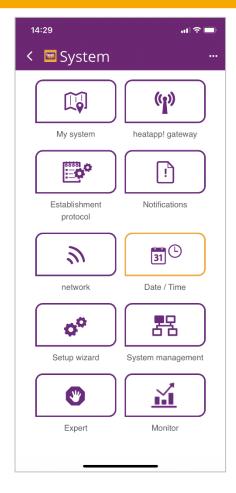


#### System information

◀ Camera 👊 🛜	10:39	88 % 🔲
🕻 🗯 Syster	m inform	nation •••
System	<sup>a</sup> MBM	heatcon!
Outside temper	ature:	17.0 °C
Maximum:		18.0 °C
Minimum:		16.0 °C
Warmwater:		65.5 °C
Custom data:		

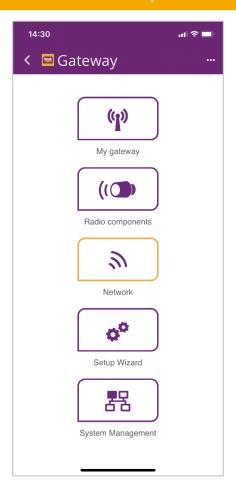


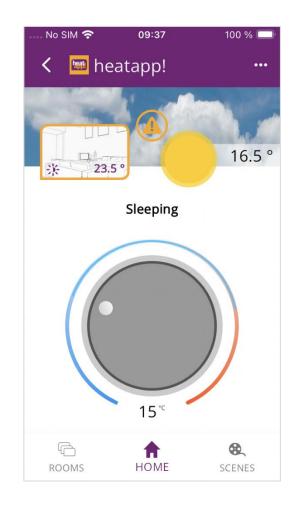
#### System





#### Gateway







# The heatapp! app