

As with many electronic devices, updates for older systems are no longer possible indefinitely.

We also offer to install an update on older systems with a software version lower than 2.1.xxx. Send your system to us and we will install the latest updates on heatapp! base, heatapp! base T2B and heatapp! gateway. Updates via the Internet are then possible again.

Your installation remains unaffected. This means that no subsequent reinstallation is necessary. When you get your system back and reconnect it, all components will be found automatically.

You can have the update installed in our company for a flat rate of Euro 59.50 plus shipping costs per heatapp! system (consisting of 1x heatapp! base and 1x heatapp! gateway). Please transfer the amount in advance to the following account:

Account: EbV Elektronikbau- und Vertriebs GmbH
 IBAN: DE64460512400000007302 Sparkasse Burbach-Neunkirchen
 BIC/SWIFT: WELADED1BUB

Intended use: Update, first name and surname or company

Total amount incl. shipping costs within Germany Euro 68,50

Total amount incl. shipping costs within EU (outside DE) Euro 77,50

Total amount incl. shipping costs outside the EU on request.

The updates will only be carried out after receipt of payment. We will send you the invoice when you return the devices.

Ensure that the goods are properly packaged for transport. We accept no liability for transport damage.

Return address **EbV Elektronikbau- und Vertriebs- GmbH**
 Reparaturabteilung Werk II
 Carl-Benz-Str. 40
 D -57299 Burbach

Sender	Name/Company	
	Street:	
	Postcode, city:	
	E-mail address:	
	Telephone (optional):	
heatapp! base	<input type="checkbox"/>	heatapp! base T2B <input type="checkbox"/>
Serial number		Serial number
heatapp! gateway	<input type="checkbox"/>	
Serial number		
System is installed	<input type="checkbox"/> yes, please do not reset <input type="checkbox"/> no	

The AGB of EbV apply. The goods are to be sent to us carriage paid.

Please sign this form and return it with the goods

Place, date: _____ Signature: _____